

# ONEMV QUICK GUIDE

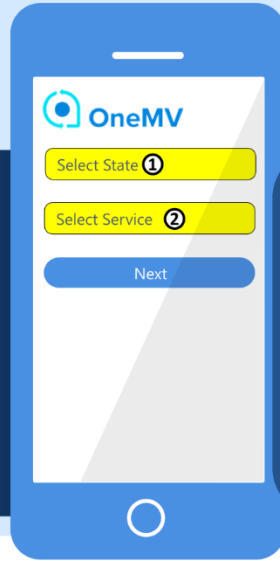
## Get Started and Register!

From your favorite browser on your smart phone, tablet or desktop, go to:

[onemv.thebus.mobi](https://onemv.thebus.mobi)

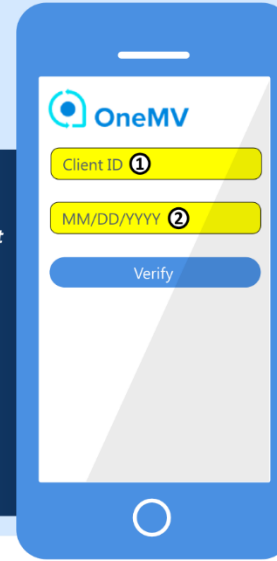


1. Start the registration process by selecting your State
2. Then select the transportation Service that you use



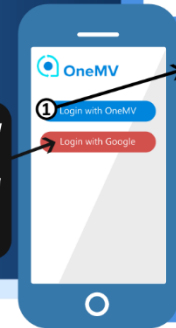
*You can let us know who you are by matching your account*

1. Enter in your Client ID. If you do not know your Client ID, please contact our Support
2. Enter in your date of birth



1. Use OneMV to create your user name and password
2. Select Register

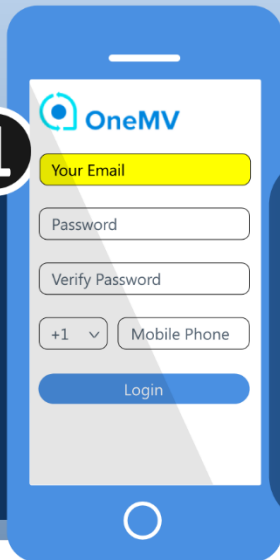
*If you have a Google or gmail account, you can use it to log into OneMV*



## Create a OneMV Account

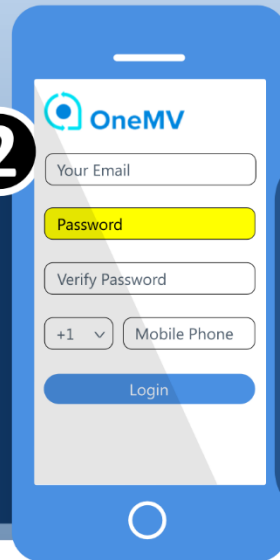
1

Enter in an email address that you will remember and can be used to recover a forgotten password



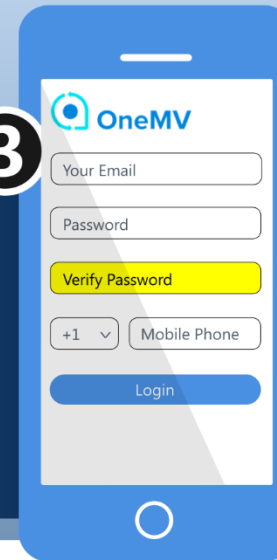
2

Choose a password with at least one upper case letter, a lower case letter and a number



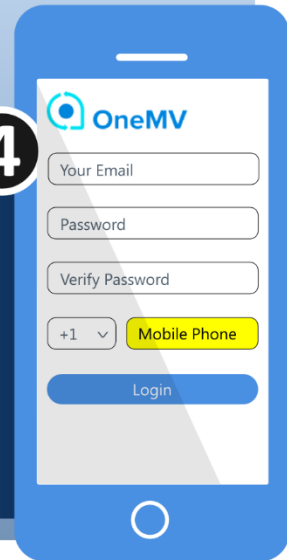
3

Verify your password by typing it in again and be sure that they are the same



4

Enter in the mobile phone number that you will use so that we can use it for messaging and communication



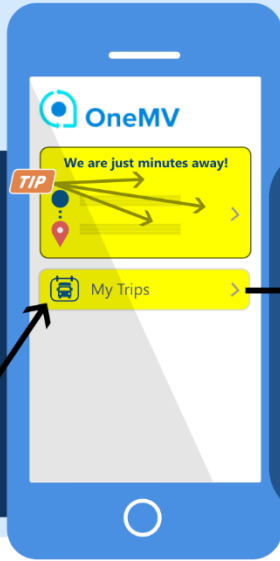
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## Track and view your Trips!

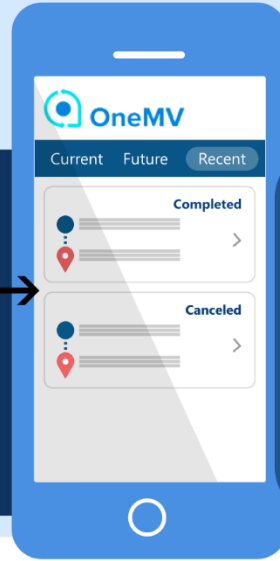
The Home screen displays your next trip for today

**TIP** Tap anywhere on a Trips panel to view Trip details

Tap My Trips to view recent, future and today's Trip reservations



View your upcoming, recent and future trips

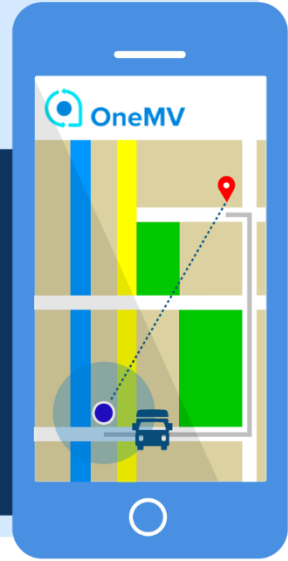


The Trip details will display more detailed information about your pickup and drop-off locations, times, reservation details and the status of your reservation

Tap Map View to view the map

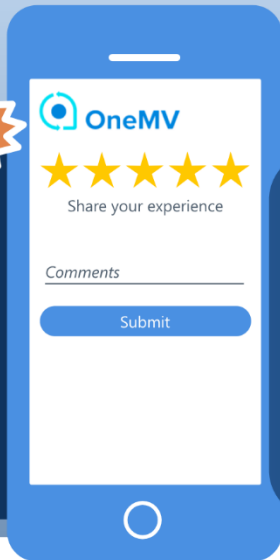


Navigate the Google map to view your pickup and drop-off locations and the approximate vehicle location for your imminent Trip reservations



## Other OneMV Features

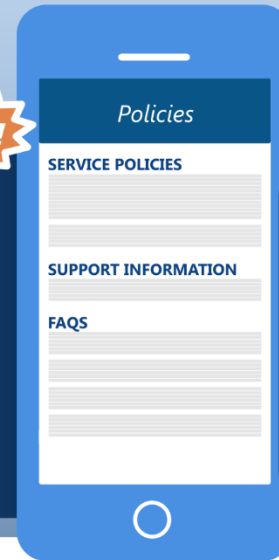
You can rate our service by using a 5-star rating and leave comments for us to see



What's New keeps you informed with our latest updates and service announcements



View service information, service policies and support contact information



Push Notifications

- Receive notifications when your vehicle is about to arrive
- Receive notifications about service changes and updates

